

# Cypress Dental Group Plan Information Sheet



## **Highlights of the Cypress Dental Plan**

The following chart provides a brief summary of the key benefits provided by Cypress Dental & Vision. On the following pages, you will find additional information to answer questions you may have. For a complete list of all covered procedures, limitations and exclusions, please refer to your booklet or contact Cypress Dental & Vision at the numbers below.

### **Dental Plan Summary for Educational Products-EPI**

\$1,500 Annual Maximum Per Person	Deductible	If In Network <sup>*</sup> You Pay:	If Out of Network <sup>**</sup> You Pay:
Preventive Services	\$0	0%	0%
Basic Services	\$50	20%	20%
Combined Deductible: PPO De Network deductible for Basic		•	es are combined. Out of
Major Services	\$50	50%	50%

Family Deductible: \$150 per plan year

## Contact Cypress Dental & Vision for all benefits, claims and eligibility questions:

Cypress Dental & Vision
7510 Shoreline Drive, Suite A-1, Stockton, CA 95219
Toll Free (800)350-3989
Fax (209)478-5614
Email <a href="mailto:claims@cypressadmin.com">claims@cypressadmin.com</a>
Website <a href="mailto:www.cypressadmin.com">www.cypressadmin.com</a>

<sup>\*</sup>When using a network provider there is no balance billing. Dentist agrees to charge based on negotiated scheduled fee allowance. Patient is responsible for coinsurance and deductible.

<sup>\*\*</sup>When using non-network providers, you pay any amount billed by dentist over the scheduled fee allowance.

### **What Dental Procedures are Covered?**

This list of common procedures shows which service category the procedure is included in and how often they are covered.

## Procedure Frequencies and Limitations

#### **Preventive Services**

#### Frequency or Limitation

Routine or comprehensive oral exams Maximum 2 per calendar year

Check up cleanings Maximum 2 per calendar year

Bitewing x-rays Maximum 4 films per calendar year

Sealants Maximum 1 procedure per 36 months, first and second

molars only, limited to children under age 16;

Fluoride One treatment per calendar year, limited to children

under age 16

**Basic Services** 

Full-mouth x-rays Maximum 1 procedure per 36 months

Restorative Fillings Replacement of existing limited to once per

tooth per 12 months if under age 19, or once

per tooth per 36 months if over age 19.

Simple extractions

**Emergency exams** 

Periodontics:

Root planning Maximum 1 per 24 months per quadrant

Perio cleaning (deep cleaning) Maximum 2 per calendar year

**Endodontics** (Root canal)

Oral Surgery

**Surgical Extractions** 

General Anesthesia/IV Sedation Allowed for surgical procedure only

**Major Services** 

Crowns Maximum 1 per 5 years per tooth

Bridges Maximum 1 per 5 years per tooth

Dentures Maximum 1 procedure per 5

Space maintainers Maximum 1 procedure per 36 months; Limited

to children under age 16; Permanent molars only.

This is a summary of frequencies & limitations only. Refer to the certificate of coverage for a full description of benefits.

### **How To Find A Participating Provider**

Use the provider directory on <a href="www.cypressadmin.com">www.cypressadmin.com</a> to locate a PPO provider near you or to see if your dentist participates.

1	Visit our website at <u>www.cypressadmin.com</u>	
2	Click the Provider Directory tab at the top of the page	
3	Click on the DenteMax Provider Directory	
4	Enter the name of the provider you are looking for (if known). If you are looking for a nearby dentist,	
	enter the city and state and/or zip code. Be sure to indicate how far you are willing to travel.	
5	Select the desired specialty or use the Any default	
6	The Network type is Commercial, click search to continue	

You may also refer your dentist to be included in the network from this site or you may call (800) 752-1547.

### **Pretreatment/Prior Authorizations**

Cypress Dental & Vision does not require prior authorization for any procedure, we recommend it if you would like to know your share of cost up front. Simply ask your dentist to request a pretreatment estimate from our claims and benefits department. We will inform the dentist of the exact amount your insurance will cover and what amount you are responsible for.

# Limitations & Exclusions\*

	If you choose not to sign up during the initial enrollment period,	
Late Entrant Provision	you will be considered a late entrant. Late entrants are eligible	
	only for preventive services for the first 12 months they are	
	covered under the policy.	
	Benefits for the initial placement of bridge, partials and dentures	
Missing Tooth	are not covered if those teeth were missing prior to becoming	
	insured under the Cypress Dental & Vision policy.	
	If there is an orthodontia (ortho) treatment in progress on the	
	coverage effective date and you are covered under any prior	
	group insurance for ortho, there will be immediate coverage for	
	treatment if proof is submitted that shows:	
	1. The lifetime maximum under any prior group insurance	
	has not been exceeded,	
	2. Ortho treatment was started and bands or appliances	
	were inserted while insured under any prior group	
	insurance, and	
Orthodontia	3. Ortho treatment has been continued while insured is	
Ortho may not be available with all plans	under this policy.	
	4. Lesser of lifetime max between prior plan and Cypress	
	plan will prevail to determine continuation ortho	
	benefit.	
	Cypress will credit payment made by the prior carrier toward the	
	Cypress lifetime ortho payment limit.	
	You will not be covered if ortho treatment is in progress prior to	
	the effective date with Cypress Dental & Vision and you are not	
	covered under any prior group coverage for ortho.	
	Ortho may not be available with all plans	
Other Limitations	There are additional limitations to your coverage. A complete list	
	is in included in your certificate of insurance.	

<sup>\*</sup>This is a summary of limitations and exclusions please refer to your certificate of insurance for more information.