Coverage for: Individual & Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-888-524-2777. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.PreferredTPA.com or call 1-888-524-2777 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For network providers: \$5,500 individual / \$11,000 family For out-of-network providers: \$9,000 individual / \$18,000 family	Generally, you must pay all of the costs from providers up to the benefit year deductible amount before this plan begins to pay. If you have other family members on the plan, each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible.
Are there services covered before you meet your deductible?	Yes. Preventive care, services by network providers for accidental injuries under \$300, emergency room, outpatient (OP) alcohol & substance abuse, OP mental health care, allergy visits / injections, office visits, urgent care, OP x-ray, laboratory & diagnostic services, OP therapy, prescription drugs, routine well adult & child care and vision exams are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For <u>network providers</u> : \$7,900 individual / \$15,800 family; For <u>out-of-network providers</u> : Unlimited	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> <u>pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.Cigna.com or call 1-888-524-2777 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$50 <u>copay</u> /office visit	50% coinsurance	Teladoc Physician Consultation: No charge.
If you visit a health	Specialist visit	\$100 copay/visit	50% coinsurance	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	50% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	30% coinsurance; no deductible	50% coinsurance	*Copay will be reduced to \$200 by calling Medical Advocate Program
	Imaging (CT/PET scans, MRIs)	\$500 <u>copay /</u> test*	50% coinsurance	(MAP) prior to scheduling your appt.
If you need drugs to	Generic drugs	\$10 <u>copay</u> /prescription (retail) \$20 <u>copay</u> /prescription (mail order)	Not covered	
treat your illness or condition  More information about	Preferred brand drugs	\$50 <u>copay</u> /prescription (retail) \$100 <u>copay</u> /prescription (mail order)	Not covered	Covers up to a 31-day supply (retail subscription); Covers a 32-90 day supply
prescription drug coverage is available at	Non-preferred brand drugs	\$80 <u>copay</u> /prescription (retail) \$160 <u>copay</u> /prescription (mail order)	Not covered	(mail order prescription).
www.PreferredTPA.com	Specialty drugs	50% coinsurance to max of \$200 per prescription	Not covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	30% coinsurance	50% coinsurance	None
surgery	Physician/surgeon fees	30% coinsurance	50% coinsurance	None
	Emergency room care	\$1,000 <u>copay / visit</u>	\$1,000 <u>copay / visit</u>	
If you need immediate medical attention	Emergency medical transportation	30% coinsurance	50% coinsurance	Emergency room <u>copay</u> waived if admitted to hospital.
	<u>Urgent care</u>	\$75 <u>copay/visit</u>	50% coinsurance	
If you have a hospital stay	Facility fee (e.g., hospital room)	30% coinsurance	50% coinsurance	Preauthorization is required. If you don't get preauthorization, benefits could be reduced by 20%.
	Physician/surgeon fees	30% coinsurance	50% coinsurance	None

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
If you need mental health, behavioral	Outpatient services	\$100 copay/office visit	50% coinsurance	Preauthorization is required for inpatient admission. If you don't get
health, or substance abuse services	Inpatient services	30% coinsurance	50% coinsurance	preauthorization, benefits could be reduced by 20%.
	Office visits	Initial office visit: \$50 copay All other visits: 30% coinsurance	50% coinsurance	Cost sharing does not apply to certain preventive services.
If you are pregnant	Childbirth/delivery professional services	30% coinsurance	50% coinsurance	Depending on the type of services, coinsurance may apply. Maternity
	Childbirth/delivery facility services	30% coinsurance	50% <u>coinsurance</u> described elsew	care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Home health care	30% coinsurance	50% coinsurance	None
	Rehabilitation services	\$50 copay/office visit	50% coinsurance	None
	Habilitation services	\$50 copay/office visit	50% coinsurance	
If you need help recovering or have other special health	Skilled nursing care	30% coinsurance	50% coinsurance	<u>Preauthorization</u> is required for inpatient admission. If you don't get <u>preauthorization</u> , benefits could be reduced by 20%.
needs	<u>Durable medical equipment</u>	30% coinsurance	50% coinsurance	None
	Hospice services	30% coinsurance	50% <u>coinsurance</u>	<u>Preauthorization</u> is required for inpatient admission. If you don't get <u>preauthorization</u> , benefits could be reduced by 20%.
	Children's eye exam	\$50 <u>copay</u>	50% coinsurance	Limited to 1 exam every 2 years
If your child needs dental or eye care	Children's glasses	Not covered	Not covered	Not covered
defination eye dure	Children's dental check-up	Not covered	Not covered	Not covered

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery
- Dental Care

- Infertility Treatment
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Routine Foot Care
  - Weight Loss Programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic Care

Hearing Aids

Routine eve care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-(EBSA)4272 or <a href="dol.gov/ebsa/healthreform">dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact Preferred Benefit Administrators at 407-786-2777.

## Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al (407)786-2777

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (407)786-2777

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 (407)786-2777

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (407)786-2777

### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,500
■ Specialist copayment	\$50
■ Hospital (facility) coinsurance	30%
■ Other <u>coinsurance</u>	30%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

**Total Example Cost** 

In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$5,500	
Copayments	\$70	
Coinsurance	\$2,200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$7,830	

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$5,500
■ Specialist copayment	\$100
■ Hospital (facility) coinsurance	30%
■ Other <u>coinsurance</u>	30%

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

**Total Example Cost** 

\$12,800

Durable medical equipment (glucose meter)

In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$1,800	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$1,860	

\$7,400

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$5,500
■ Specialist copayment	\$100
■ Hospital (facility) coinsurance	30%
■ Other coinsurance	30%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900

## In this example, Mia would pay:

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Cost Sharing		
\$600		
\$1,000		
\$0		
What isn't covered		
\$0		
\$1,600		