

## **Mail Order Prescription Filling Instructions**

Mail Order Prescriptions for Non-Specialty Medications are delivered through NoviXus, your contracted Mail Order Pharmacy.

Your doctors can E-scribe directly to: NoviXus Pharmacy

Your doctor can fax prescriptions to:

US-Rx Care's Dedicated NoviXus Fax Line is: (877) 212-7258

**NOTE: You must register prior to obtaining your medications** 

## There are three ways to register:

1) by phone: use the US-Rx Care Novixus Member Services Phone: (877) 451-4994

2) online: at www.NoviXus.com

**3) by mail**: There is no specific form to use when sending a prescription. Please mail prescriptions to:

NoviXus Pharmacy PO Box 8004 Novi, MI 48376-8004

Please include the following information along with the prescription.

- Patient Name
- Patient Address
- Patient Phone Number
- Patient Date of Birth

NoviXus will contact you by phone before mailing your medication. Also, they will verify that the correct medication is being dispensed and obtain your credit card information for billing purposes.

If you have questions about your copays or medication pricing, please contact US-Rx Care Pharmacy Member Services at (877) 200-5533 or log into the "Member Portal" at www.us-rxcare.com. NoviXus Pharmacy can only access this information as part of the dispensing process.