



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.corehealthbenefits.com or by calling 1-888-741-2673.

| Important Questions | Answers | Why this Matters: |
|---|---|---|
| What is the overall <u>deductible</u> ? | \$500 person In-Network/ \$1,000 person Out-of-Network Doesn't apply to In-Network Routine Annual Exam. | You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> . |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services, but see the chart on page 2 for other costs for services this plan covers. |
| Is there an <u>out-of-pocket limit</u> on my expenses? | Yes. For In-Network providers \$3,000 person / \$9,000 family For Out-of-Network providers Unlimited person | The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billed charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Is there an overall annual limit on what the plan pays? | Yes, \$2,000,000 . | This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You're responsible for all expenses above this limit. The chart starting on page 2 describes <i>specific</i> coverage limits, such as limits on the number of office visits. |
| Does this plan use a <u>network of providers</u> ? | Yes. For a list of In-Network providers, see www.corehealthbenefits.com or call 1-888-741-2673. | If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> . |
| Do I need a referral to see a <u>specialist</u> ? | No. You don't need a referral to see a specialist. | You can see the <u>specialist</u> you choose without permission from this plan. |
| Are there services this plan doesn't cover? | Yes. | Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about <u>excluded services</u> . |

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

| Common Medical Event | Services You May Need | Your Cost If You Use an In-Network Provider | Your Cost If You Use an Out-of-Network Provider | Limitations & Exceptions |
|---|--|---|---|--|
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Specialist visit | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Other practitioner office visit | 20% coinsurance | 40% coinsurance | Chiropractic care Coverage is limited to \$2,000 annual maximum. No coverage for Acupuncture. |
| | Routine Annual Exam/Screening/Immunization | No charge | 40% coinsurance | First \$300 is paid at 100%, charges incurred for Routine Annual Exam in excess of \$300 are payable at 80%, waiving the deductible. |
| If you have a test | Diagnostic test (x-ray, blood work) | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Imaging (CT/PET scans, MRIs) | 20% coinsurance | 40% coinsurance | Preauthorization required, \$200 penalty for noncompliance. |

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|---|--|--|---|---|
| If you need drugs to treat your illness or condition More information about <u>prescription drug coverage</u> is available at www.corehealthbenefits.com . | Generic drugs | \$15 co-pay OR greater of 20% coinsurance (retail) OR \$30 copay (mail order) | None | Co-payment is the greater of the flat-dollar co-payment or coinsurance. Total costs not to exceed \$150 for any 30-day supply. Retail pharmacy – 30, 60, 90 day supply. Mail order – 90 day supply. |
| | Preferred brand drugs | \$25 co-pay OR greater of 20% coinsurance (retail) OR \$50 copay (mail order) | None | Co-payment is the greater of the flat-dollar co-payment or coinsurance. Total costs not to exceed \$150 for any 30-day supply. Retail pharmacy – 30, 60, 90 day supply. Mail order – 90 day supply. |
| | Non-preferred brand drugs | \$50 co-pay OR greater of 20% coinsurance (retail) OR \$100 copay (mail order) | None | Co-payment is the greater of the flat-dollar co-payment or coinsurance. Total costs not to exceed \$150 for any 30-day supply. Retail pharmacy – 30, 60, 90 day supply. Mail order – 90 day supply. |
| | Specialty drugs | n/a | n/a | See above categories. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| | Physician/surgeon fees | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| If you need immediate medical attention | Emergency room services | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 days after admission, \$200 penalty for noncompliance. Non-accident, non-emergency services \$25 co-payment, waived if admitted. |

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| Common Medical Event | Services You May Need | Your Cost If You Use an In-Network Provider | Your Cost If You Use an Out-of-Network Provider | Limitations & Exceptions |
|---|--|---|---|--|
| | Emergency medical transportation | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Urgent care | 20% coinsurance | 40% coinsurance | _____none_____ |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| | Physician/surgeon fee | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to services, \$200 penalty for noncompliance. |
| | Mental/Behavioral health inpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| | Substance use disorder outpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to services, \$200 penalty for noncompliance. |
| | Substance use disorder inpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required within 2 business days prior to admission, \$200 penalty for noncompliance. |
| If you are pregnant | Prenatal and postnatal care | 20% coinsurance | 40% coinsurance | Preauthorization required for any maternity hospital stay longer than 48 hours (vaginal delivery) or 96 hours (cesarean), \$200 penalty for noncompliance. |
| | Delivery and all inpatient services | 20% coinsurance | 40% coinsurance | Preauthorization required for any maternity hospital stay longer than 48 hours (vaginal delivery) or 96 hours (cesarean), \$200 penalty for noncompliance. |

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| Common Medical Event | Services You May Need | Your Cost If You Use an In-Network Provider | Your Cost If You Use an Out-of-Network Provider | Limitations & Exceptions |
|---|---------------------------|---|---|--|
| If you need help recovering or have other special health needs | Home health care | 20% coinsurance | 40% coinsurance | Preauthorization required, \$200 penalty for noncompliance. Must be reviewed and approved every 60 days. Maximum 120 days per calendar year. |
| | Rehabilitation services | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Habilitation services | 20% coinsurance | 40% coinsurance | _____none_____ |
| | Skilled nursing care | 20% coinsurance | 40% coinsurance | Preauthorization required, \$200 penalty for noncompliance. Must be reviewed and approved every 60 days. Maximum 120 days per calendar year. |
| | Durable medical equipment | 20% coinsurance | 40% coinsurance | Preauthorization required for all DME in excess of \$500, penalty for noncompliance \$200. |
| | Hospice service | 20% coinsurance | 40% coinsurance | Preauthorization required, penalty for noncompliance \$200. Must be reviewed and approved every 60 days. Maximum lifetime benefit \$20,000. |
| If your child needs dental or eye care | Eye exam | Not Covered | Not Covered | _____none_____ |
| | Glasses | Not Covered | Not Covered | _____none_____ |
| | Dental check-up | Not Covered | Not Covered | Not covered under Medical Plan; see Dental Plan. |

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Infertility treatment
- Routine foot care
- Bariatric surgery
- Long-Term care
- Weight loss programs
- Cosmetic surgery
- Non-emergency care when traveling outside the U.S.
- Hearing aids
- Routine eye care

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Dental care - for accidental injury, removal of tumors, removal of unerupted/impacted teeth, or correction of congenital abnormalities
- Private-Duty nursing

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-741-2673. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: 1-888-741-2673.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- **Amount owed to providers: \$9,480**
- **Plan pays \$7,120**
- **Patient pays \$2,360**

Sample care costs:

| | |
|----------------------------|----------------|
| Hospital charges (mother) | \$3,300 |
| Routine obstetric care | \$2,700 |
| Hospital charges (baby) | \$430 |
| Anesthesia | \$2,100 |
| Laboratory tests | \$540 |
| Prescriptions | \$100 |
| Radiology | \$250 |
| Vaccines, other preventive | \$60 |
| Total | \$9,480 |

Patient pays:

| | |
|----------------------|----------------|
| Deductibles | \$500 |
| Copays | \$80 |
| Coinsurance | \$1,780 |
| Limits or exclusions | \$0 |
| Total | \$2,360 |

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers: \$11,950**
- **Plan pays \$10,520**
- **Patient pays \$1,430**

Sample care costs:

| | |
|--------------------------------|-----------------|
| Prescriptions | \$8,500 |
| Medical Equipment and Supplies | \$1,800 |
| Office Visits and Procedures | \$1,200 |
| Education | \$300 |
| Laboratory tests | \$100 |
| Vaccines, other preventive | \$50 |
| Total | \$11,950 |

Patient pays:

| | |
|----------------------|----------------|
| Deductibles | \$500 |
| Copays | \$600 |
| Coinsurance | \$330 |
| Limits or exclusions | \$0 |
| Total | \$1,430 |

Note: These numbers assume the patient has given notice of her pregnancy to the plan. If you are pregnant and have not given notice of your pregnancy, your costs may be higher. For more information, please contact: 1-888-741-2673.

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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